

# Conversation Manager

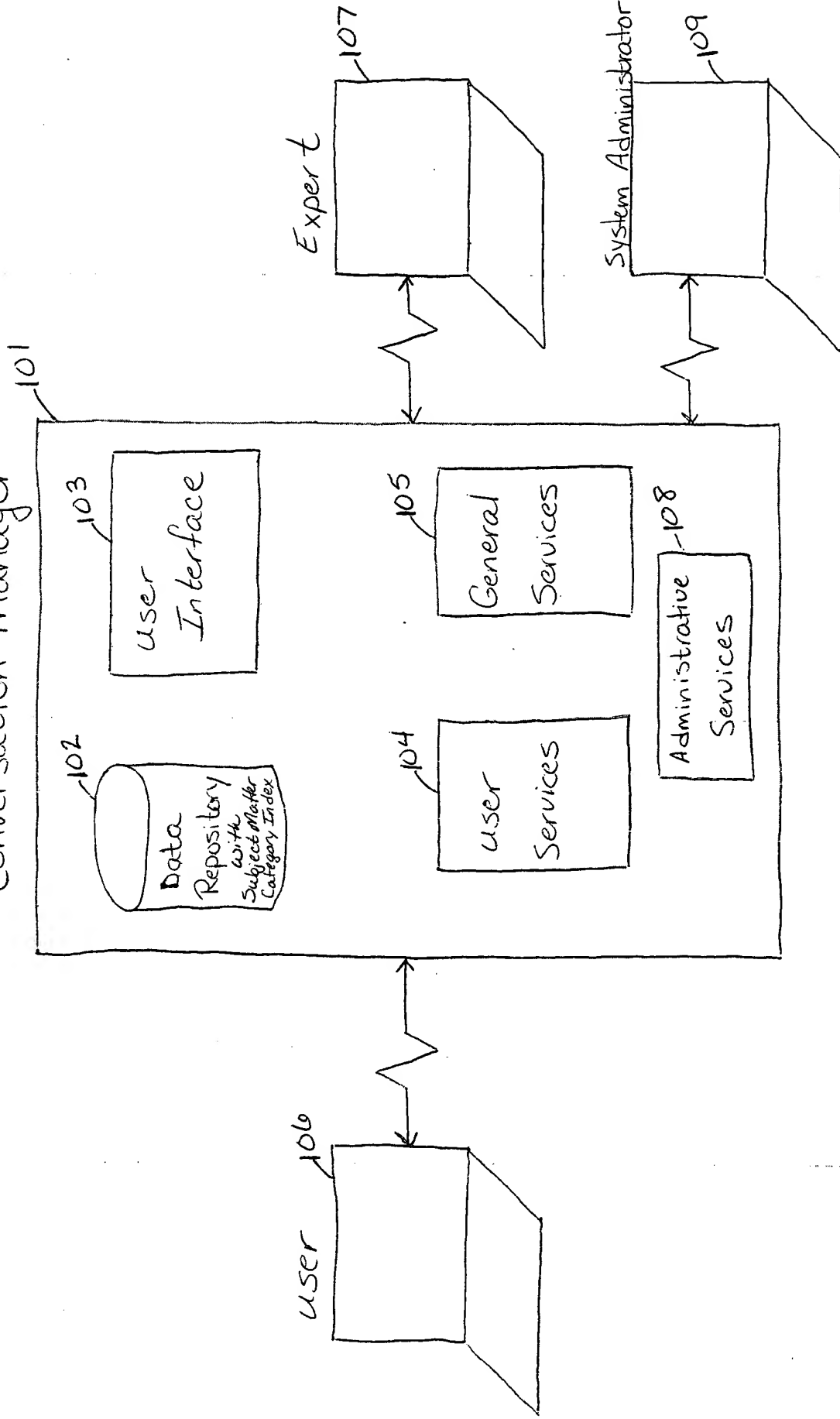


Figure 1

U.S. GOVERNMENT PRINTING OFFICE: 2004

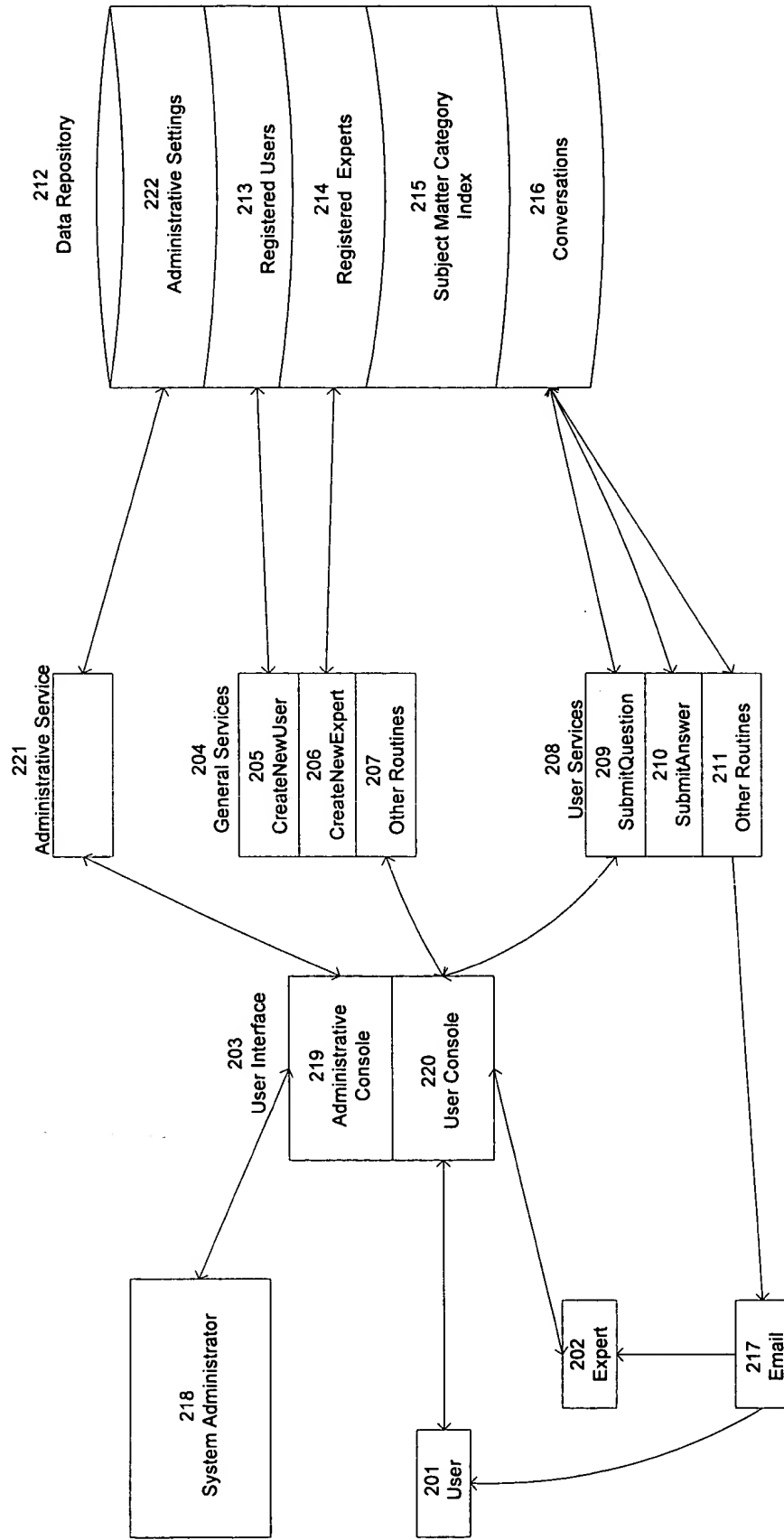


Figure 2

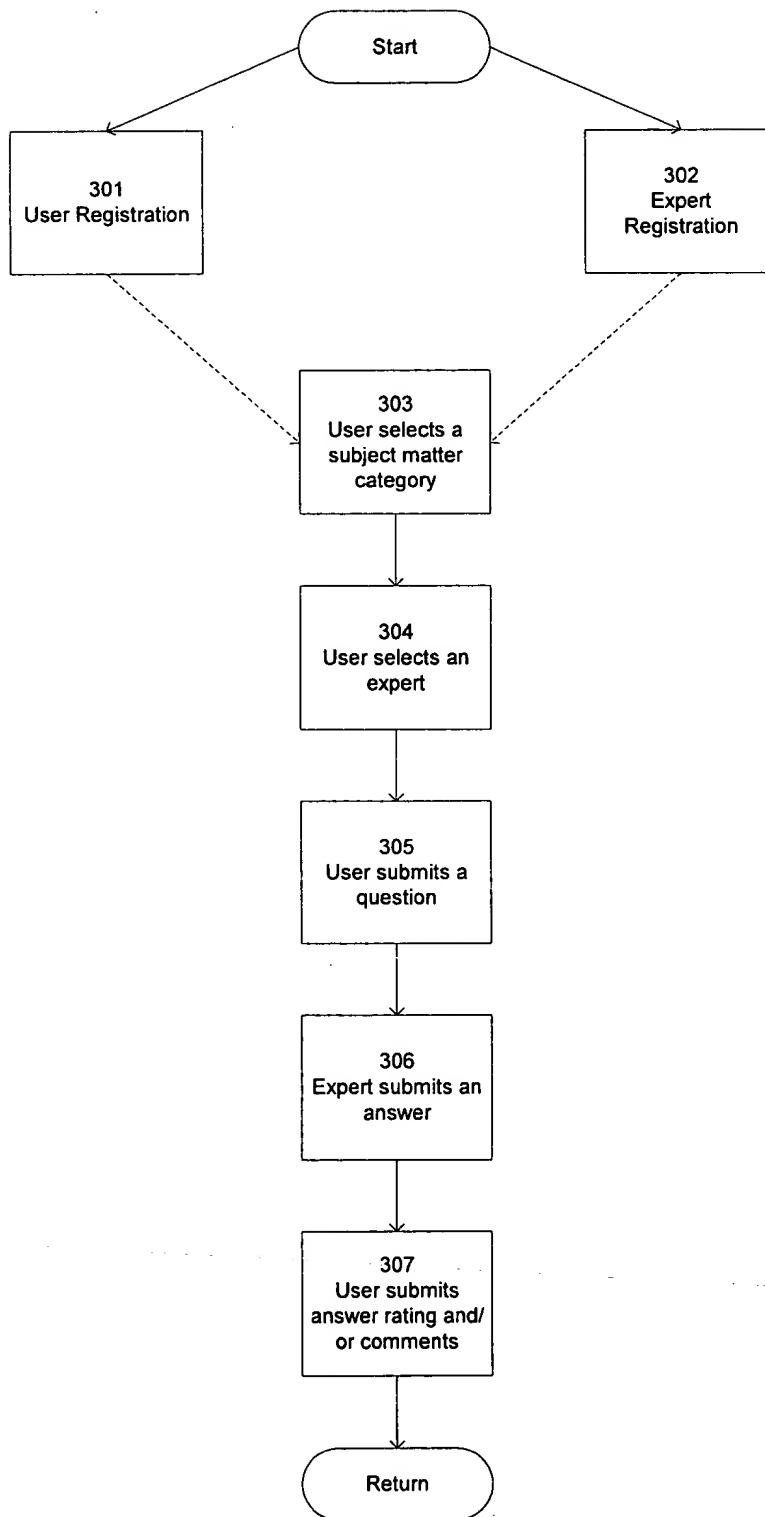


Figure 3

## User Console

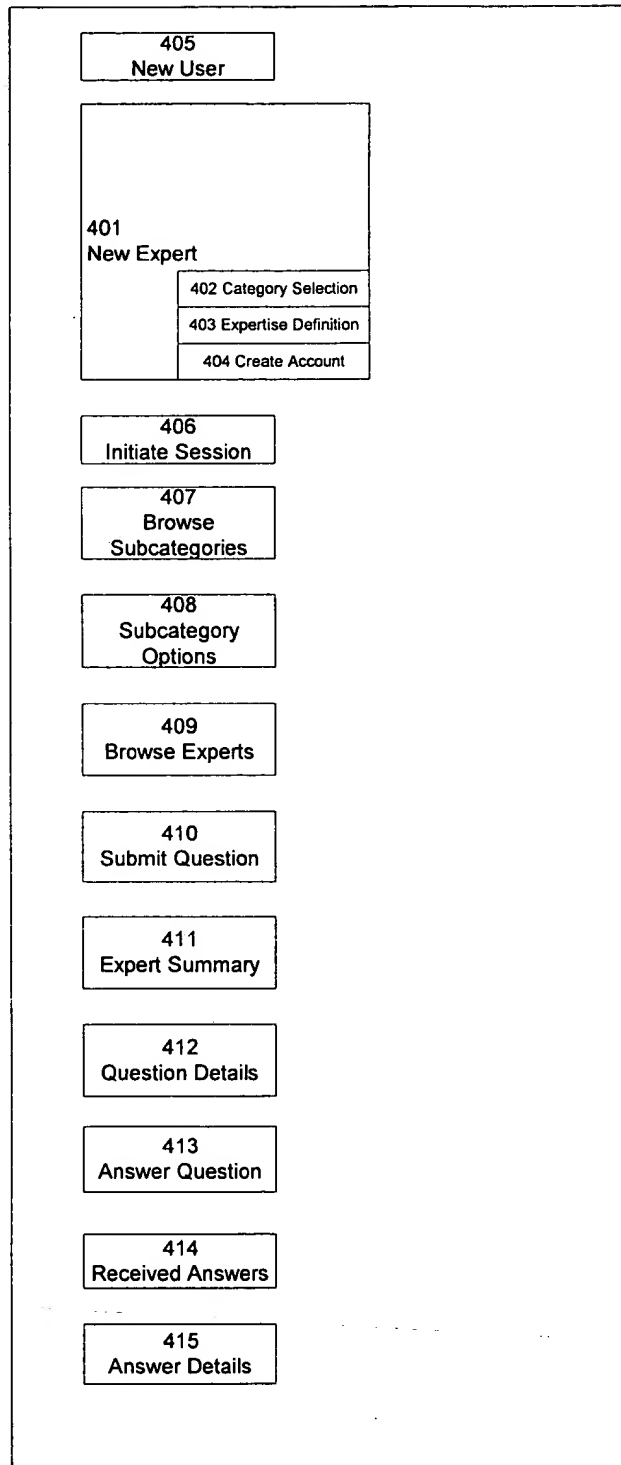


Figure 4

AskMe.com -- User Signup - Microsoft Internet Explorer provided by Seed IP Law Group

FileEditViewFavoritesToolsHelp

http://www1.askme.com/SUW2.asp?PASS\_USU=1

GoLinks

@askme.com™

Click to learn about AskMe Business Solutions

LoginHelp

HomeJoin TodayBe an Expert

Home> User Signup

**Quick and Simple Sign-Up**

Tap into thousands of Experts: In one step, you'll have access to thousands of Experts waiting to answer your questions for free! Membership in AskMe.com is completely free.

What is AskMe.com?

Get answers to your questions from real people - for free! Join the over 10 million users who found answers at AskMe.com.

Take a tour of AskMe.com

If you're already a member of AskMe.com, sign in here.

Just enter your e-mail address and we'll have you signed up in no time!

Enter your e-mail address:

Optional Information:

Other users of AskMe.com will be able to see your username, first name, and last name. We'll pick a username and password for you, or you can personalize your account with a little more information.

Desired Username:

Desired Password:

Password (again):

First Name:

Last Name:

Zip / Postal Code:

☒ Automatically sign me in each time I visit (from this computer)

☒ Please include me in future third party mailings

By clicking on the "Sign Me Up" button, you agree to the Terms of Use for this Site, which include your agreement to deal with AskMe.com electronically, disclaimers of warranty, limitation on damages and remedy and a choice of Washington State Law. Please read them now.

☐ I am under 13 years of age.

☒ I am 13 years of age or older.

Sign Me Up

Figure 5

AskMe.com -- Sign Up as an Expert! - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help

Address http://www1.askme.com/su/loop.asp?pass\_method=topbar&pass\_xsu=24

Go

Be an Expert

Join Today

Home

AT&T One Rate 5c Plan

@skme.com™

Click to learn about AskMe Business Solutions

Why sign up?

- Share your expertise with the world!
- Earn cash prizes!
- Promote your Web site!
- Build your reputation!
- Build your business!

Home > Expert Signup

**Sign Up as an Expert**

The first step is to decide what area or areas interest you. You can either do a search to find a category or select from our list of topic categories.

Search for a category that matches your interest:

601 ~

OR ...

Select a category below

Select a category and a sub-category, then click "Continue"

603

Arts & Leisure	Agriculture
Business & Careers	Archaeology
Education	Astronomy
Entertainment	Aviation
Family & People	Biology
Health & Wellness	Botany
Home & Garden	Chemistry
Money & Services	Ecology & Environment
Science	Energy
Society & Culture	Engineering
Sports & Recreation	Entomology
	Forensic Science
	Geography
	Geology
	Inventors & Inventions
	Mathematics
	Medical Science
	Meteorology
	Natural History & Anthropology
	Oceanography

602

Internet

Figure 6

AskMe Business Solutions

Click to learn more about

Why sign up?

- Share your expertise with the world!
- Promote your Web site!
- Build your reputation!
- Build your business!

Already Have an Account?

Login

Help

Home

Join Today

Be an Expert

Address

http://www.askme.com/

660

to the next level

Science >

Sign Up as an Expert

© Now, either choose a more specific category:

GIS

Navigation

Global Positioning Systems

Other (Geography)

Maps

Surveying

© Or, tell us what you know about Geography:

My Geography Profile:

Geography Specific Summary:

Describe what makes you an Expert in Geography. Be as specific as possible.  
(15 word minimum)

I know everything there is to know about North Aan mountain ranges, especially the Cascade Range

701

Descriptive Words:

(Optional) Enter any terms or words that will help people find you.

cascade mountain mountains north america

702

Already Have an Account?

By clicking on the "Sign Me Up" button, you agree to the Terms of Use for this Site, which include your agreement to deal with AskMe.com electronically, disclaimers of warranty, limitation on damages and remedy and a choice of Washington State Law. Please read them now.

☐ I am under 13 years of age.

☒ I am 13 years of age or older.

703

☐ Send mail each day there are new questions on the Geography Question Board

☒ Include questions from the Question Board with my New Questions.

704

Sign Me Up

705

Figure 7

AskMe.com -- Sign Up as an Expert! - Microsoft Internet Explorer provided by Seed IP Law Group

FileEditViewFavoritesToolsHelp

ds=cascade+mountain+mountains+north+america&pass\_method=topbar&pass\_xsu=24&isMinor=0

GoLinks

AT&T One Rate 5¢ Plan

SIGN UP NOW!

HomeJoin TodayBe an Expert

Science

Sign Up as an Expert

Why sign up?

- Share your expertise with the world!

- Earn cash prizes!

- Promote your Web site!

- Build your reputation!

- Build your business!

Finally, create an Expert account!

This is the last step to becoming the world's newest Expert!

Don't have an account?

Other users of AskMe.com will be able to see your username, first name, and last name.

Desired Username:

Desired Password:

Password (again):

First Name:

Last Name:

Email (remains private):

Web Page (optional):

Zip / Postal Code:

810

809

811

Automatically log me in (on this computer)

Please include me in future third party mailings

By clicking on the "Sign Me Up" button, you agree to the Terms of Use for this Site, which include your agreement to deal with AskMe.com electronically, disclaimers of warranty, limitation on damages and remedy and a choice of Washington State Law. Please read them now.

Sign Me Up

Already have an account?

DoneInternet

Figure 8



AskMe.com -- Welcome to AskMe.com! - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help

Address http://www1.askme.com/

AskMe.com™

Click to learn about AskMe Business Solutions

Logout Help Home Members Only Experts Only

SIGN UP NOW!

# AT&T One Rate 5¢ Plan

**Ask real people - get great answers!**

Enter the subject of your question:

Examples: Planning a wedding, Investing in technology stocks, holiday decorations

Go

Learn why Fortune 500 customers are adopting AskMe Enterprise™

## Browse Categories

<b>Arts &amp; Leisure</b> Psychics & Fortune Tellers, Toys, Writing, more...	<b>Money &amp; Services</b> Bankruptcy & Debt, Investing, Law, Retirement, Taxes, more...
<b>Business &amp; Careers</b> Careers, Communication, Small Business, more...	<b>Science</b> Forensic Science, Mathematics, Physics, Science for Children, more...
<b>Education</b> Home Schooling, K-12, Subjects, Teaching, more...	<b>Society &amp; Culture</b> Body Art, Government, Languages, Politics, Spirituality, more...
<b>Entertainment</b> Gambling, Games, Music, Television & Movies, more...	<b>Sports &amp; Recreation</b> Autos & Trucks, Baseball, Basketball, Football, Martial Arts, more...
<b>Family &amp; People</b> Children, Pets & Animals, Relationships, Weddings, more...	<b>Technology &amp; the Web</b> Computer Hardware, Computers for Beginners, PCs, Software, more...
<b>Health &amp; Wellness</b> Alternative Medicine, Dentistry, Nutrition, Skin Care, more...	<b>Travel</b> Accommodations, Business Travel, Caribbean, North America, more...

901

**Welcome, kaylab1**

Your profile - Your favorites

**Your Overall Statistics**

Your Overall Rank: N/A

Answered / Received: 0 of 0

Average Response: N/A

Point Range: 0-50

**Search Experts & Answers**

Enter a topic for Experts & Answers:

Advanced Search

Go

**AskMe Business Solutions**

The global leader in person-to-person knowledge-sharing infrastructure, AskMe provides customized solutions to leading portals, destination/e-commerce Web sites, corporations, and b2b marketplaces.

Click here for more info

**Become an Expert**

Share your knowledge with others...

**Be an Expert**

**Featured Questions**

Category: Crafts

Done

Internet

Figure 9

AskMe.com -- Science - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help

Address http://www1.askme.com/ShowCategory.asp?cid=767

AskMe.com™

Click to learn about AskMe Business Solutions

Logout | Help | Home | Members Only | Experts Only

SIGN UP NOW!

AT&T One Rate\* 5¢ Plan

Make this a favorite category

Science

Choose a Subcategory:

- Agriculture
- Archaeology
- Astronomy
- Aviation
- Biology
- Botany
- Chemistry
- Ecology & Environment
- Energy
- Engineering
- Entomology
- Forensic Science
- Geography
- Geology
- Inventors & Inventions
- Mathematics
- Medical Science
- Meteorology
- Natural History & Anthropology
- Oceanography
- Other (Science)
- Paleontology
- Paranormal Phenomena
- Physics
- Science Careers
- Science for Children
- Social Science
- Zoology

Suggest a new category

Enter a topic to find Experts & Answers in Science:

Go

1001

Sponsored by...

Welcome, kaylab1  
Your profile - Your favorites

Done

Figure 10

AskMe.com -- Geography - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help

Address http://www1.askme.com/showcategory.asp?cid=817

Go

Make this a favorite category

Logout | Home | Members Only | Experts Only

Visit: Explore. Discover. The new Travel Search on GO.com. Try it now!

**@askme.com™**

Click to learn about AskMe Business Solutions

Welcome, kaylab1  
Your profile - Your favorites

Sponsored by...

**Geography**

Home > Science > Geography

Ask a Question - or - see what's on the Question Board

Find an Expert - or - read their previous answers

1102

Choose a Subcategory:

- GIS
- Global Positioning Systems
- Maps
- Navigation
- Other (Geography)
- Surveying

Suggest a new category

1101

Enter a topic to find Experts & Answers in Geography:

Go

What People are Asking

pantherbol asked ckerr4: "What island is Italy's boot kicking?"

See the Answer

Is this one of your favorite categories?  
To find this category easily in the future, just click here to add it to your list of favorites.

Have friends who know about Geography?  
Click to refer other Experts in Geography.

**Become an Expert**

Know about Geography?  
Share your knowledge with others...

**Be an Expert**

**Category statistics for: Geography**

Total Experts:	151
Total Answers:	3757

**Top 10 Experts**

#	Name	Points
1	ckerr4	1K-2K
2	bekimsp	500-1000
3	wseagull	250-500
4	WHERE	250-500
5	italics	250-500
6	kkemper	150-250
7	yoelrubin	150-250
8	dihan	100-150
8	cpalmberg	100-150
10	vinette1	50-100

Points measure activity over the last 10 posting pages (showcategory.asp?cid=817) at (www1.askme.com)

Figure 11

AskMe.com -- Geography - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help http://www1.askme.com/browseexperts.asp?cid=817&Page=11

**@skme.com™**

Click to learn about AskMe Business Solutions

Logout Help Home Members Only Experts Only

**AT&T One Rate 5¢ Plan**

Home > Science > Geography

**Find an Expert in Geography**

Back to the Geography Page

**Ask the Experts**

Search for an Expert on:   Advanced Search

151 Experts

Expert: **K\_B**

Profile: I know everything there is to know about North American mountain ranges, especially the Cascade Range. (more about this Expert) ~ 1202

Rating: ☆☆☆☆

Expert: **ckerr4** - Answered: 580 of 581

Profile: I am a trained geography teacher with knowledge of regional geography, as well as cultural and physical geography. (more about this Expert)

Rating: ☆☆☆☆

Expert: **Li0ness** - Answered: 414 of 415

Profile: Can answer most geography questions; none too obscure. Military brat and former military. Aced every geography course taken. Web research is one of my hobbies. Have a Masters in Science. (more about this Expert)

Rating: ☆☆☆☆

Expert: **integrity0810** - Answered: 129 of 130

Profile: Being the winner of 4 out of 5 Geography Bees in southern New Jersey, I can help answer geography questions or explain geographic terms. (more about this Expert)

Rating: ☆☆☆☆

Expert: **jumblebee** - Answered: 38 of 39

Profile: I've studied geography since before I can remember. At the age of 5 I could

Rating: ☆☆☆☆

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Click Here

**Become an Expert**

Know about Geography?

Share your knowledge with others...

Be an Expert

**Category statistics for: Geography**

Total Experts:	151
Total Answers:	3757

**Top 10 Experts**

#	Name	Points
1	ckerr4	1K-2K
2	bekimsp	500-1000
3	wvseagull	250-500
4	WHERE	250-500
5	italics	250-500
6	kkemper	150-250
7	yoelrubin	150-250
8	dihan	100-150
9	cpalmberg	100-150
10	vinette1	50-100

Points measure activity over the last

1201

1205

Make this a favorite category

Internet

Figure 12



AskMe.com -- Ask a Question - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help

Logout | Help | Home | Members Only | Experts Only

Make me a favorite Expert

My Previous Answers

Ask Me a Question

My AskMe Page

Ask me about Geography.  
Let me know how I can help by entering your question into the form below.

To: K\_B - 1401

Subject: mountain elevation

☐ Private question ☐ Hides the question and answer from other users

☐ Ask anonymously ☐ Does not show your AskMe.com username

☐ Enter your Question:

What is the elevation of Mt. Rainier?

1403

1404

1405

1406

Send Question

Asking a question implies acceptance of AskMe's Rules of Conduct

Welcome, kaylab1  
Your profile - Your favorites

Sponsored by

The best selection in the world.  
BORDERS.COM  
Click Here

About K\_B (K\_B)

Member since: 6/19/2000

My Geography Rank: N/A

Answered / Received: 0 of 0

Average Responses: N/A

Point Range: 0-50

Ask me a question.

Make me a favorite expert

My pages

My AskMe Page

My Geography page

Ask me a Question

Previous Answers

My Parenting page

Figure 14





AskMe.com -- A New Question - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help

Address http://www1.askme.com/MX/petise.asp?pm=va&page=1&vid=3941904

**@skme.com™**

Click to learn about AskMe Business Solutions

Logout | Help | Home | Members Only | Experts Only


**A New Question**

**Welcome, k\_b**  
You have: 2 new Questions  
Your profile - Your favorites

**Your Overall Statistics**  
Member since: 6/19/2000  
Your Overall Rank: #110599  
Answered / Received: 1 of 2  
Average Response: N/A  
Point Range: 0-50  
See more statistics

**Your Expert Categories**  
► Question Summary  
Geography

**Use your profile**  
Edit your profile  
Change your user information  
Send your profile  
Send someone your Expert page  
Publish your profile  
Add your profile to any web page

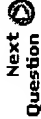
**See All of Your New Questions** 

**Subject of this Question:**  
**mountain elevation**  
Question asked by kaylab1 in Geography

**1601**  
kaylab1 asked this question on 11/17/2000:  
What is the elevation of Mt. Rainier?

**Your options...**

<b>Answer</b>	Answer the question
<b>Decline</b>	Decline a question when you do not know the answer.
	If you've received an offensive or abusive question, report it here.
	<b>You can also...</b>
<b>Request clarification</b>	Ask kaylab1 to provide more information.
<b>Refer to FAQ</b>	Answer the question using one of your Frequently Asked Questions (FAQ).

**See All of Your New Questions** 

Report inappropriate question

Internet

Figure 16





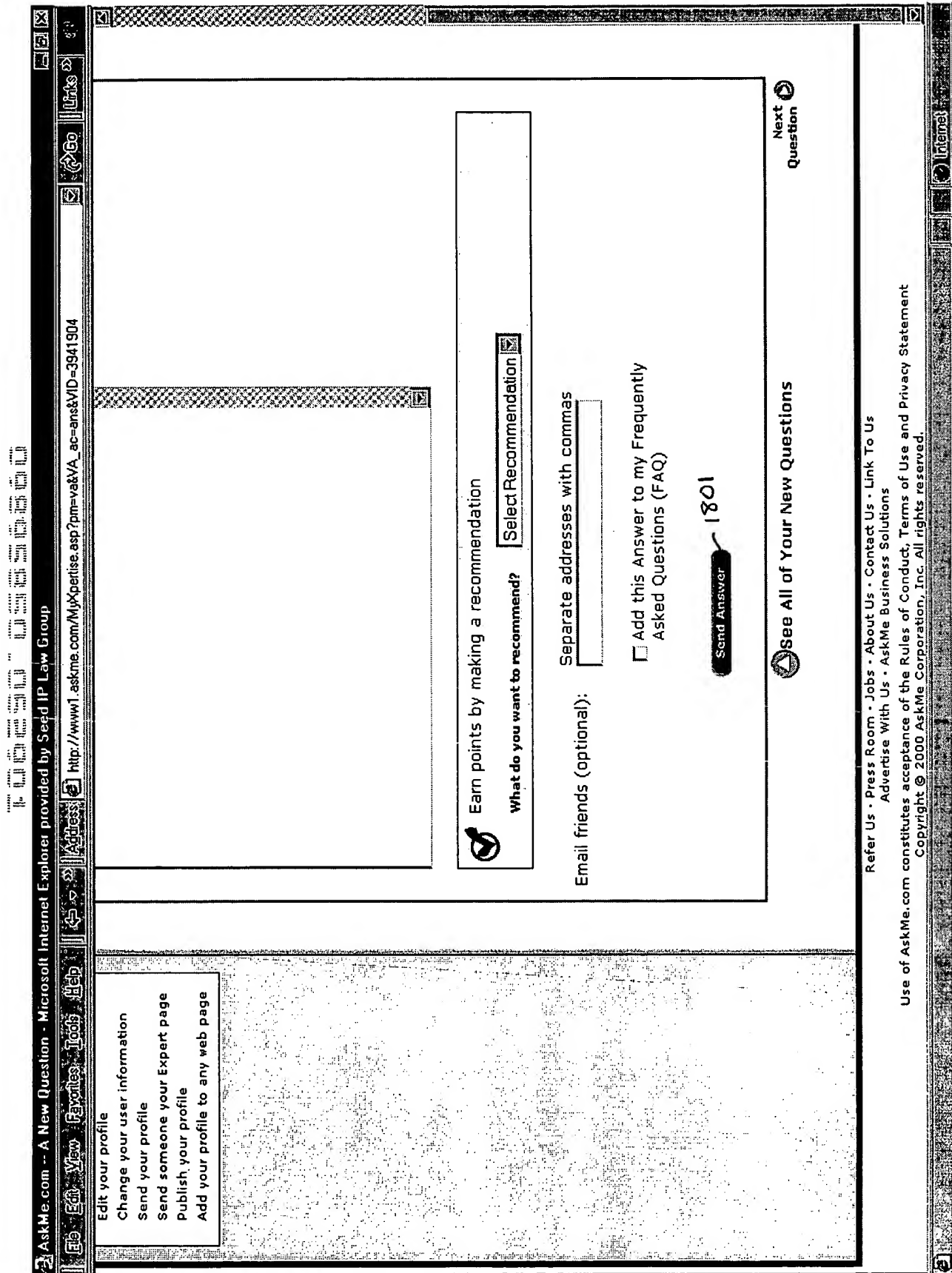


Figure 18



# An Answer You've Received

Your Answers

## Sent Questions

**See All Answers You've Received**

**Sponsored by...**

**Books • CDs • Videos**

bout\_k\_b  
(K.B.)

Member since:	6/19/2000
My Rank:	N/A
Answered / Received:	1 of 1
Average Response:	8 minutes
Point Range:	0-50

**Ask me a question.**

**Make me a favorite expert**

## My pages

My AskMe Page

**My Geography page**  
**Ask me a Question**  
**Previous Answers**

**Subject of this Answer:**

mountain elevation

Question answered by k\_b in Geography

🔗 kaylab1 asked this question on 11/17/2000:  
What is the elevation of Mt. Rainier?

**🔒 k\_b gave this response on 11/17/2000:**  
14,409 Feet.

 This answer hasn't been rated.

Comments: -2003

**Rate this Answer:**

☐ Excellent ☆☆☆☆  
☐ Good ☆☆☆☆  
☐ Average ☆☆☆☆  
☐ So-so ☆☆☆☆  
☐ Not so Good ☆☆☆☆

Rate Answer — 2004

## Your options...

**My Geography page**  
**Ask me a Question**  
**Previous Answers**

**Rate this Answer:**

- ☐ Excellent  
☐ Good  
☐ Average  
☐ So-so  
☐ Not so Good

### Rate Answer

## Your options...

2102

[View related](#) [View answers similar to this one.](#)

7103

Ask a follow-up Ask k\_b for clarification, or add to your question.

2104

End your question - End your question if you no longer wish to receive an answer.



## Mail It

**E-mail addresses:**

**Send**

(Separate multiple addresses with commas)

**E-mail this Answer to Friends**

Do you have friends who might be interested in this answer? Just enter their e-mail addresses here, and we'll mail it for you!

 See All Answers You've Received

See k\_b's other answers

- See Geography question board • See other Experts in Geography
- Report inappropriate question • Report inappropriate answer

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Advertise With Us • AskMe Business Solutions

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Copyright © 2000 AskMe Corporation, Inc. All rights reserved.

### Figure 21

2201 Administrative Console

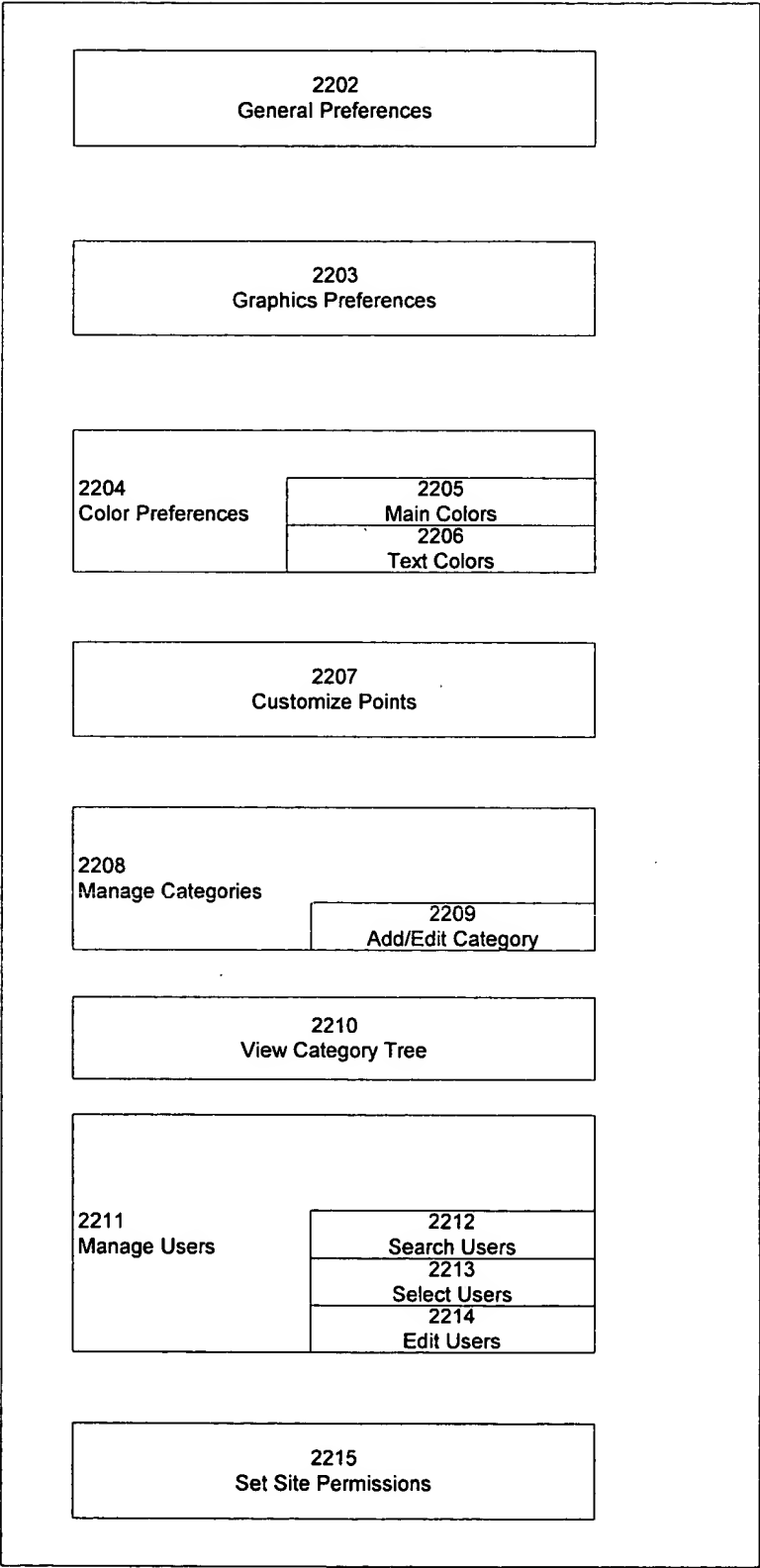


Figure 22

Welcome, administrator  
Your profile - Your favorites

Go to Administrator Page

- Admin Console Home
- Customize application
  - General Preferences
  - Graphics preferences
  - Color preferences
  - Customize points
- Manage categories
- Manage users
- Manage security
- View reports

Contact AskMe Corporation  
Customer Support

## Customize Application

### General Preferences

#### Company name:

AskMe -2301

#### Name of this service:

AskMe Service -2302

The service name appears in e-mail notifications sent out to members, e.g. "Welcome to the <Acme AskMe service>"

#### Name of home page:

Home -2303

This text appears in the top horizontal bar and takes the user back to the home page of this service.

#### Tagline for this service:

Ask Real People -2304

The tagline appears in e-mail notifications sent out to members, e.g. "Answers from real Experts!"

AutoNotify@askme.co -2305

#### E-mail address for outbound notifications:

E-mail notifications to members are sent from the SMTP address specified above.

#### 2306

☐ Display company logo on the sidebar.

#### 2307

☐ Show link on every page, allowing users to contact administrators.

#### 2308

☐ Rating system:

Click here to enable the star rating system.

#### 2309

☒ Include disclaimer text:

Add disclaimer to the bottom of the page.

#### 2311

☒ Feature an expert's picture on the home page.

You can select experts based on the quantity and quality of answers given, and feature them on the home page.

#### 2312

☒ Allow a user to easily ask a question directly from the home page.

If this is on, users can start asking questions directly from the home page and search will be moved to the left sidebar.

Example subject: (comma separated) -2313

Communications or Data Transfer

#### 2314

☒ Outlook Integration - Allow users to install a utility which integrates Outlook with this service.

Integrate Outlook with this service. Users will be able to install the integration utility from the "Experts Only" page.

Update

-2315

Click here to restore the original defaults.

Copyright 2000 AskMe Corp. All rights reserved. Use of this site constitutes acceptance of

Figure 23





Log Out

Help

Admin Console

Home

Members Only

Experts Only

Welcome, administrator

Your profile · Your favorites

Go to Administrator Page

Admin Console Home

Customize application

General preferences

Graphics preferences

Color Preferences

Main colors

Text colors

Customize palette

Manage categories

Manage users

Manage security

View reports

Contact AskMe Corporation

Customer Support

Admin Console > Color schemes

Customize Colors

Color Preferences

Choose a color scheme:

2502

Preview Scheme

2503

Apply Scheme

Remove

selected scheme

2504

Save current colors as a new scheme called: 

2505

Add

2506

Powered by AskMe Corporation

Figure 25

**Figure 26**



Log Out

Help

Admin Console > Manage Categories

Manage Categories

Members Only

Experts Only

Welcome, administrator  
Your profile · Your favorites  
Go to Administrator Page

Admin Console Home  
Customize application  
Manage categories  
Manage users  
Manage security  
View reports

Contact Atilia Corporation  
Customer Support

Please select from the following choices:

- View and edit categories under:
- Add a new category:
- View the entire category tree:
- Edit a category by number:

Type in the category number and click Go.

Figure 28





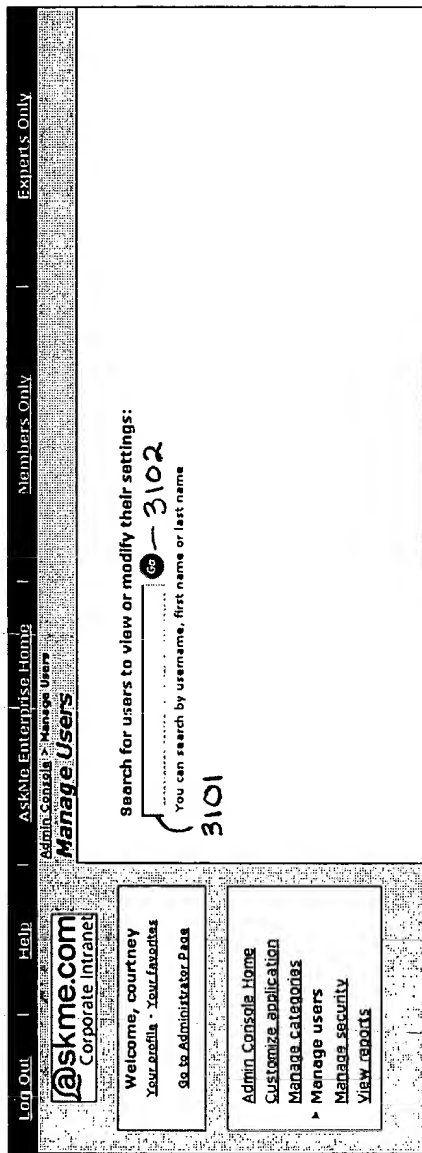


Figure 31





[Log Out](#)
[Help](#)

[@skme.com](#)  
Corporate Intranet

Welcome, courtney

Your profile • Your favorites

[Go to Administrator Page](#)

[Admin Console Home](#)

[Customize application](#)

[Manage categories](#)

• [Manage users](#)

[Manage security](#)

[View reports](#)

[Admin Console](#)
[Manage Users](#)
[Members Only](#)
[Experts Only](#)

## Manage Users

Search for a different user

Edit the categories dotty.dot has admin access to:

- ✓ 3301 dotty.dot will have admin access to all categories.
- 3302 dotty.dot's admin access is limited to the following categories:

Travel

-3303

dotty.dot will also have access to the subcategories of the categories listed above.

Remove Category

3304

3305

3306

Home > Products & Services

Done

3307

Add Category

Figure 33



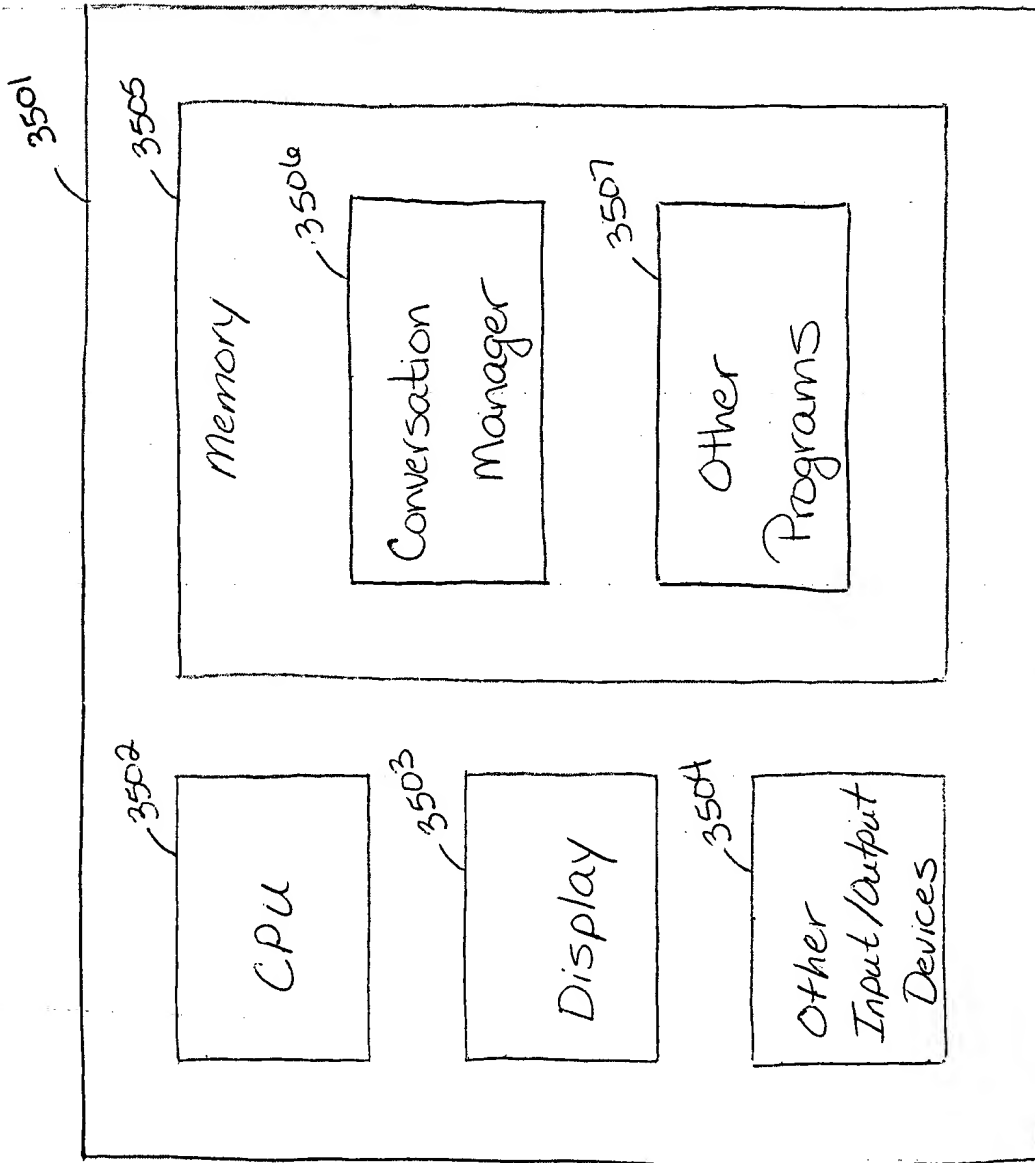


Figure 35

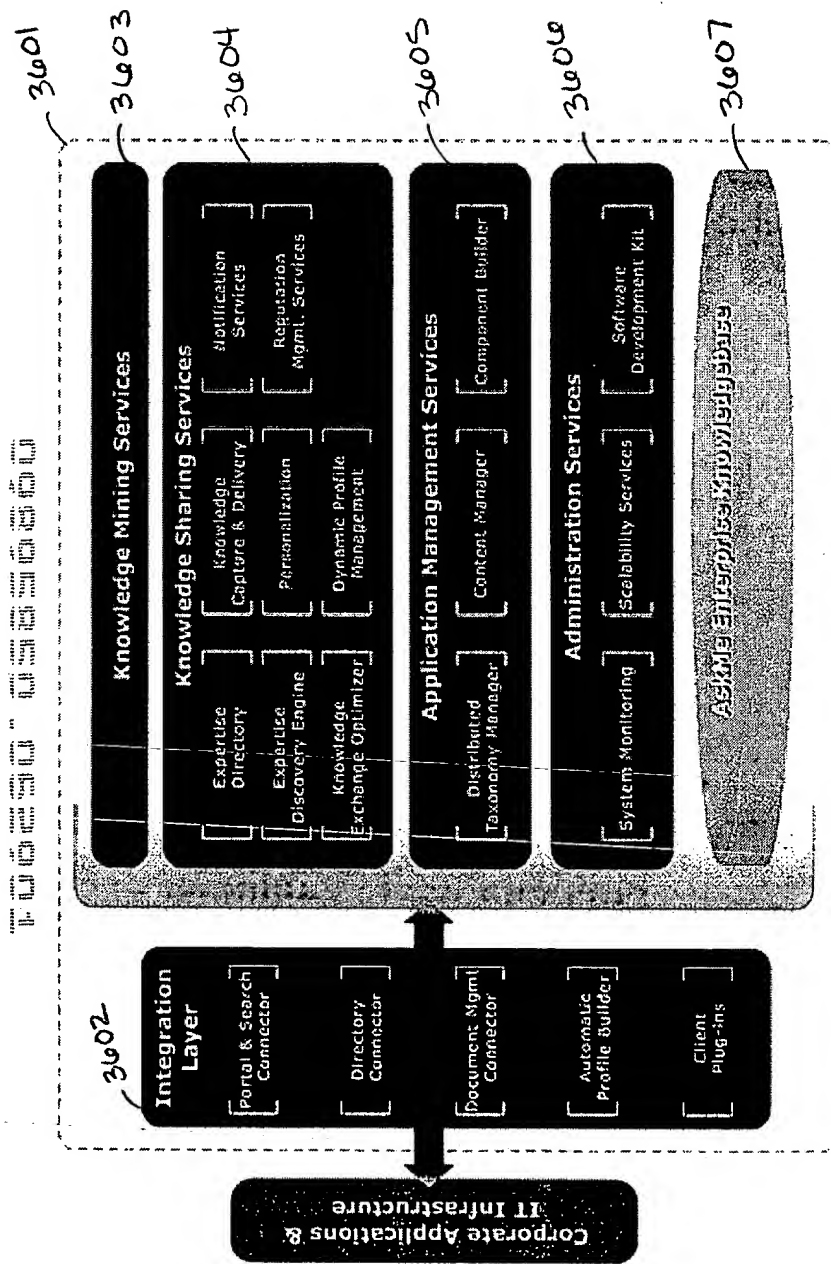


Figure 36

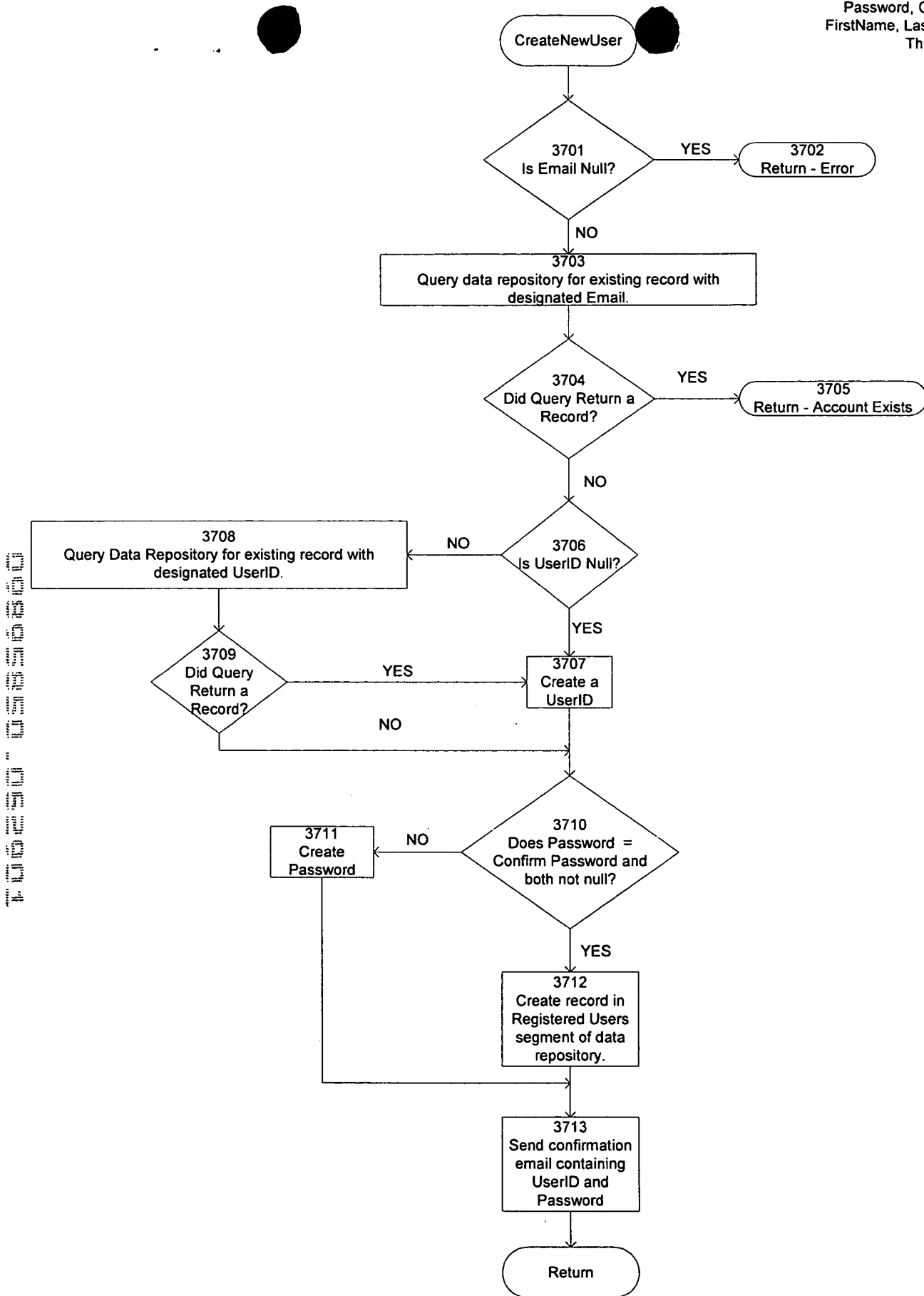


Figure 37

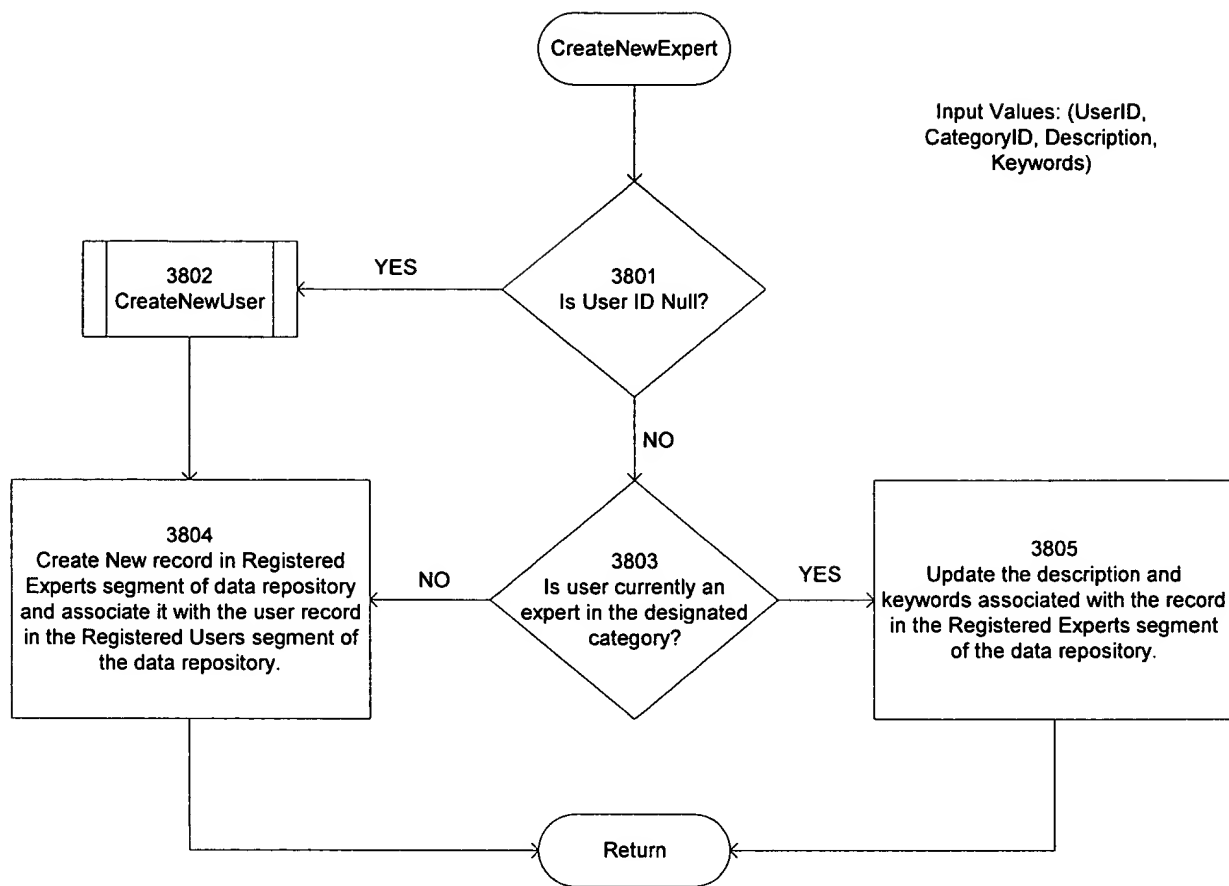


Figure 38

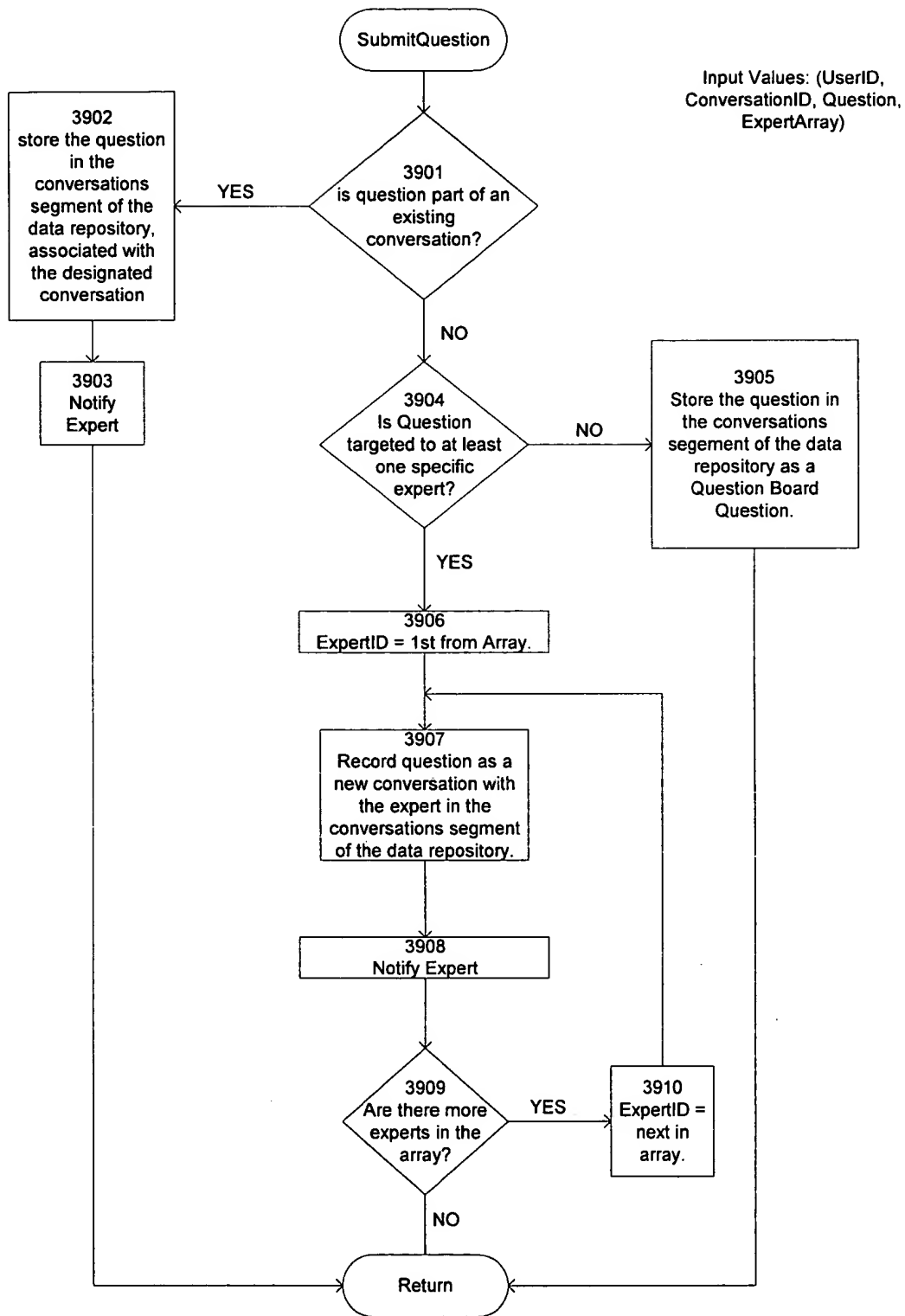


Figure 39

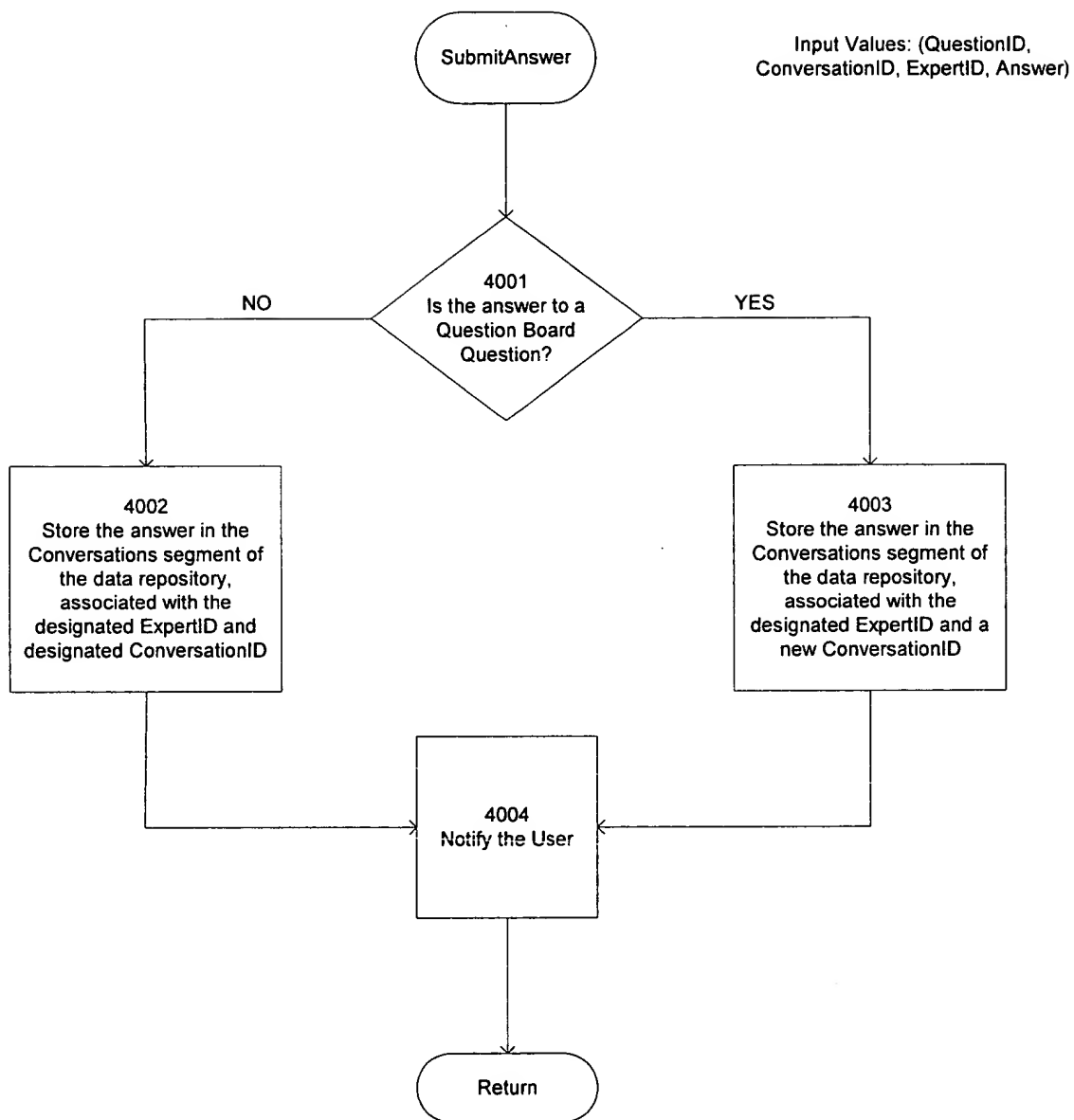


Figure 40